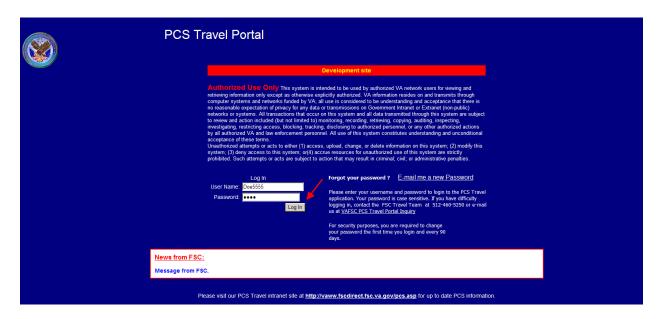
En Route Claim (Traveler)

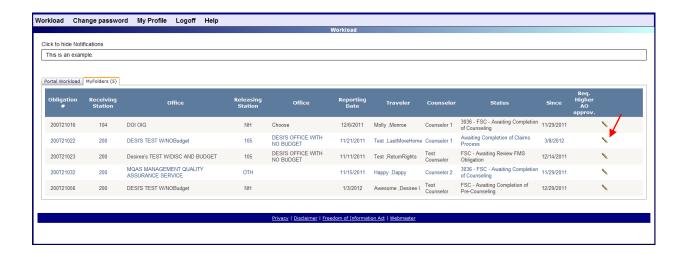
1. Login to Portal.



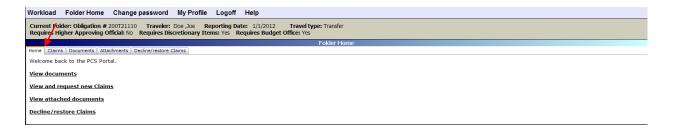
2. You will automatically be sent to your "Workload" screen. The "Portal Workload" should only display documents that are currently pending your action, Authorizing Official (AO) approval, Budget Official (BO) review or an action from the Financial Services Center (FSC). You will be able to create a claim and view documents from the "My Folder" tab. Click on "My Folder".



3. "My Folder" will have a list of all your documents regardless of the status, even those completed. Click on the pencil to the right of the folder you would like to create an en route claim for.



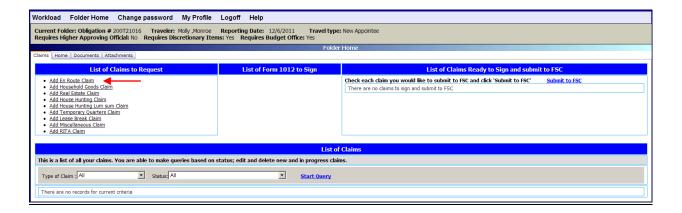
4. You will be routed to the "Folder Home" page, where you will see five tabs, "Home", "Claims", "Documents", "Attachments" and "Decline/Restore Claims". The "Home" tab will allow you to view documents, create new claims and view attachments. The "Claims" tab will show a list of all claims you are eligible to submit a claim for. The "Documents" tab will allow you to view all forms including 3918, 3036, advance and 1012 forms. The "Attachment" tab will allow you to view attachments related to this folder. The "Decline/Restore" tab will allow you to decline your option to submit a claim or restore your option if you have already declined. You are automatically defaulted to the "Home" tab.



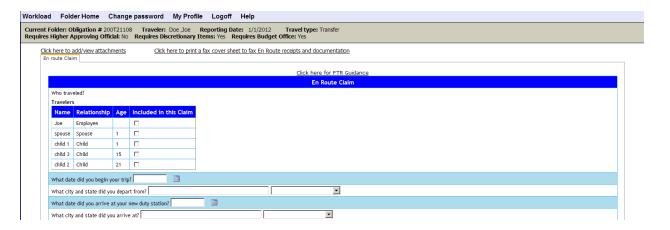
5. Click on "View and request new claims"



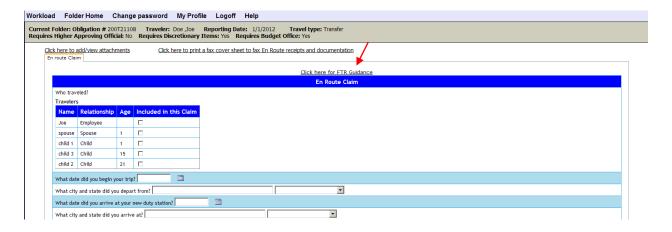
6. <u>Click on the "Add En Route Claim" link under "List of Claims to Request"</u>.



You will be taken to a new screen to begin entering information for your en route claim.

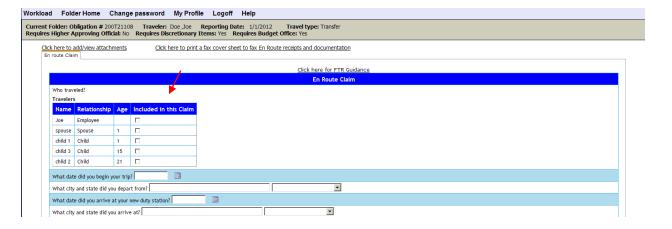


7. At the top of the page there is a link that says "Click here for FTR Guidance". This link will take you directly to the GSA site to provide information on what is reimbursable.

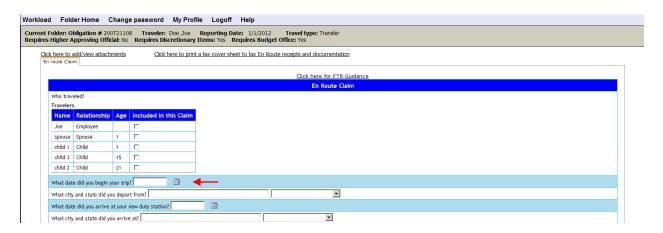


8. Begin submitting your en route claim by answering the following questions:

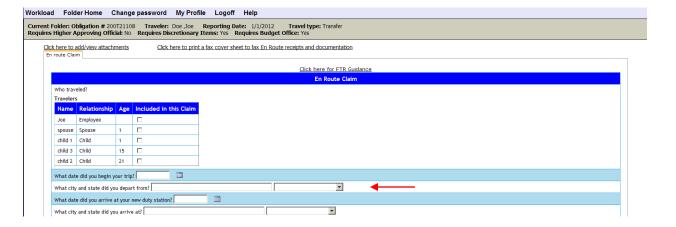
A <u>"Who traveled?</u> Check the box to the right of the individual who completed their en route to the new duty station for this particular claim. <u>If you and your dependents</u> <u>traveled separately (on separate days) create one claim for each trip.</u>



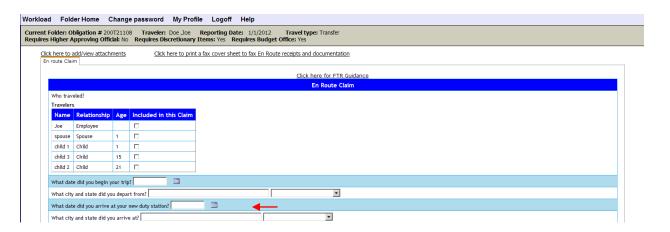
B <u>"What date did you begin your trip?"</u> Enter the date you left to begin your en route to the new duty station.



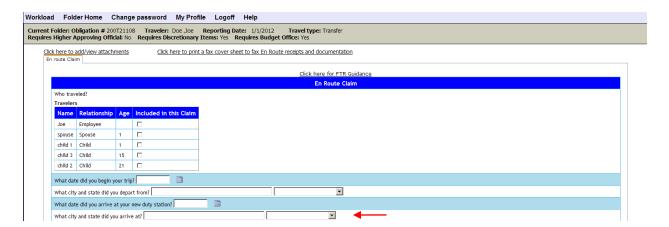
C <u>"What city and state did you depart from?"</u> Enter the city and state where you departed to begin your en route trip to the new duty station.



D <u>"What date did you arrive at your new duty station?"</u> Enter the date you arrived at the new duty station.

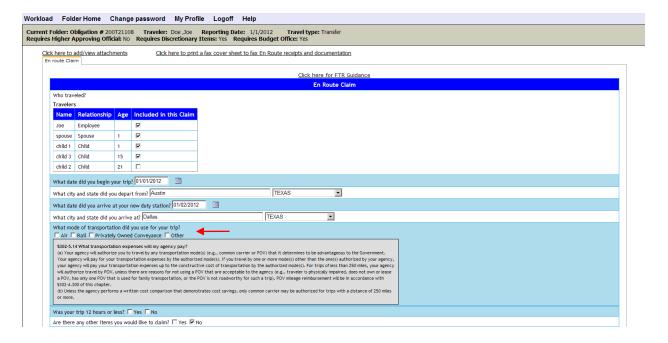


E <u>"What city and state did you arrive at?"</u> Enter the city and state of the location you arrived at the new duty station.



"Was your trip 12 hours or less?" You have two options to choose from, "Yes" or "No".

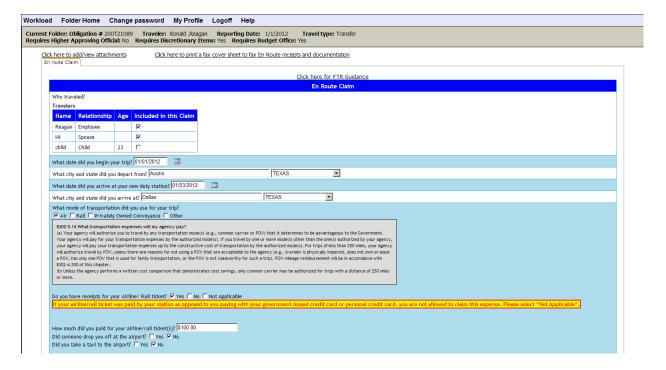
- i. <u>If you select "Yes"</u>, you can move forward to the next question. Please note, per diem (lodging and meals) are not allowed for trips 12 hours or less.
- ii. If you select "No", you can move forward to the next question.
- G <u>"What mode of transportation did you use for your trip?"</u> Enter the method of transportation you used to get to the new duty station. You have four options to choose from, "Air", "Rail", "Privately Owned Conveyance" and "Other".



- i. <u>If you select "Air" or "Rail"</u> you will be required to answer the following questions:
 - 1. <u>"Do you have receipts for your Airline/Rail ticket?"</u> You have the option to select "Yes" "No" or "Not Applicable".
 - 1. If you select "Yes" move forward to the next question.
 - 2. If you select "No" you will receive a message stating that airline/rail tickets are required for reimbursement. If you do not have your receipt you will be allowed to move forward with the rest of the claim, however, the amount of your ticket will be deducted for your amount claimed.
 - Only select "Not applicable" if your station purchased your ticket with their centrally billed account. This means, you did not purchase the ticket on either your personal credit card or personal government issued credit card and should not receive reimbursement of the airline/rail ticket.
 - 2. <u>"How much did you pay for your airline/rail ticket(s)?"</u> Enter the total amount paid for your airline ticket including taxes, even if your station

- paid for the ticket on their centrally billed account. <u>Include the total of</u> all tickets for you and your dependents that completed their en route.
- 3. <u>"Did someone drop you off at the airport?"</u> You have the option to select "Yes" or "No".
 - 1. If you select "Yes" answer the following questions:
 - i. <u>"How many miles did they drive?"</u> Enter the number of miles driven to the airport.
 - 2. If you select "No" answer the following questions:
 - "Did you take a taxi to the airport?" You have the option to select "Yes" or "No".
 - 1. <u>If you select "Yes"</u> answer the following questions:
 - a. "How much did you pay for your taxi ride?" Enter the amount paid in total not including a tip.
 - b. <u>"Do you have receipts for your taxi</u>
 <u>ride?"</u> You have the option to select
 "Yes" or "No".
 - i. <u>If you select "Yes"</u> move forward to the next question.
 - ii. If you select "No" you will move forward to the next questions but will receive a message that receipts are required. The amount entered will be deducted from your total amount claimed.
 - 2. <u>If you select "No"</u> move forward to the next question.
- 4. <u>"Did you incur charges for baggage</u>?" You have the option to select "Yes" or "No".
 - 1. **If you select "Yes"** answer the following questions:
 - i. "How much?" Enter the total amount paid for baggage.
 - ii. <u>"Do you have receipts for your baggage charges?"</u> You have the option to select "Yes" or "No".
 - 1. <u>If you select "Yes"</u> move forward to the next question.
 - If you select "No" you will receive a message that receipts are required. The amount entered will be deducted from the total amount claimed.

- "Did you purchase your ticket(s) through Duluth Travel, VA's Travel
 Management Company (TMC)? You have two options, either "Yes" or
 "No I purchased my ticket(s) on my own, without using Duluth.
 - 1. If you select "Yes" move forward to the next question.
 - 2. If you select "No, I purchased my ticket(s) on my own, without using Duluth" move forward to the next question, however, please note, you will only be reimbursed up to what it would have cost if you used VA's TMC.



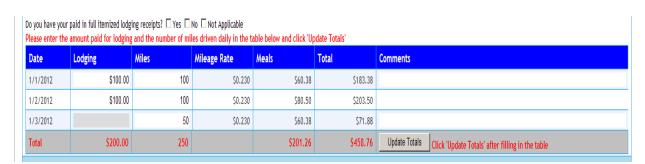
- ii. <u>If you select "Privately Owned Conveyance"</u>, this mean you used your own personal means of transportation to get to the new duty station. You will be required to answer the following question.
 - 1. <u>"Do you have your paid in full itemized lodging receipts</u>? You have three options to choose from, "Yes", "No" and "Not Applicable"
 - 1. If you select "Yes" move forward.
 - 2. If you select "No" you will be allowed to move forward, however, you will receive a message that lodging receipts are required. The amount entered for lodging will be deducted from your total amount claimed.
 - 3. Only select "Not Applicable" if you choose not to claim reimbursement for your lodging, or if you did not incur any lodging expenses. For example, maybe you stayed with family or your trip did not exceed a full day. If you select "Not Applicable" you will be required to provide a justification.

- 4. Enter the amount you paid for lodging and the number of miles driven each day in the table below.
 - Enter the amount of lodging paid for each night. If your trip was 12 hours or less, you will not be allowed to enter lodging costs.
 - ii. Enter the number of miles driven each day.
 - iii. The mileage rate will automatically populate for you.
 - iv. Your meal allowance will automatically populate
 based on who completed the trip. If your trip was 12 hours or less, meals are not authorized.
 - v. Enter any comments you would like to include relating to your lodging costs or number of miles driven.
 Please note, you will also have a place to enter comments at the bottom of the page.
 - vi. <u>Click "Update Totals".</u> The total amount claimed will be calculated and provided in the summary at the bottom of the page.



- iii. <u>If you select "Other",</u> you will be required to specify what other mode of transportation you used and will be required to answer the following question.
 - 1. <u>"Do you have your paid in full itemized lodging receipts</u>? You have three options to choose from, "Yes", "No" and "Not Applicable"
 - 1. If you select "Yes" move forward.
 - 2. If you select "No" you will be allowed to move forward, however, you will receive a message that lodging receipts are required. The amount entered for lodging will be deducted from your total amount claimed.
 - 3. Only select "Not Applicable" if you choose not to claim reimbursement for your lodging, or if you did not incur any lodging expenses. For example, maybe you stayed with family or your trip did not exceed a full day. If you select "Not Applicable" you will be required to provide a justification.

- 4. Enter the amount you paid for lodging and the number of miles driven each day in the table below.
 - Enter the amount of lodging paid for each night. If your trip was 12 hours or less, you will not be allowed to enter lodging costs.
 - ii. Enter the number of miles driven each day.
 - iii. The mileage rate will automatically populate for you.
 - iv. Your meal allowance will automatically populate
 based on who completed the trip. If your trip was 12 hours or less, meals are not authorized.
 - v. Enter any comments you would like to include relating to your lodging costs or number of miles driven.
 Please note, you will also have a place to enter comments at the bottom of the page.
 - vi. <u>Click "Update Totals".</u> The total amount claimed will be calculated and provided in the summary at the bottom of the page.



- H <u>"Are there any other items you would like to claim?"</u> You have the option to select "Yes" or "No".
 - i. If you select "Yes"
 - 1. Enter the description of the item in the "Additional Item" field.
 - 2. Enter the amount paid in the "Amount" field.
 - **3.** Enter the date you purchased the item or incurred the expense in the "Date expense was incurred" field.
 - 4. Check the <u>"Check if have receipts" field.</u> If you do not check this box, you must enter the reason you do not have a receipt.
 - 5. Click "Add Item".
 - 6. Repeat as needed.
 - ii. **If you select "No"** move forward.



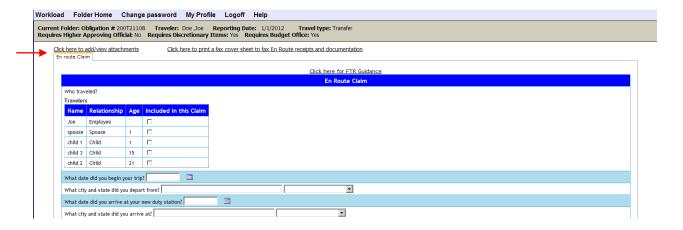
9. Once you have entered all of the items you would like to claim, enter any comments you would like to include in your claim either for your own documentation, or that you think the FSC claims processors/auditors may need to know in order to process your claim. Please note everything you enter under comments can be viewed by the FSC and your Authorizing Official at your gaining station.



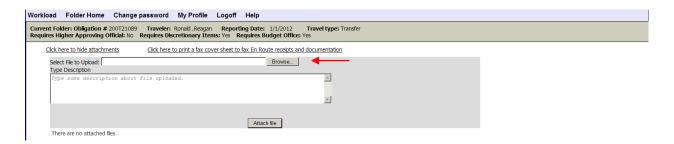
10. Below the "Additional Comments" box, you can view the summary of your claim. The system will provide you with the total amount you have entered as well as a detailed list of each item. The total amount claimed is not guaranteed to be the amount reimbursed to you. Your claim will be reviewed, audited and reimbursed in accordance with the Federal Travel Regulations and VA Travel Policy. Once your claim is submitted for payment, you will receive a recap of your payment showing any suspended amounts.



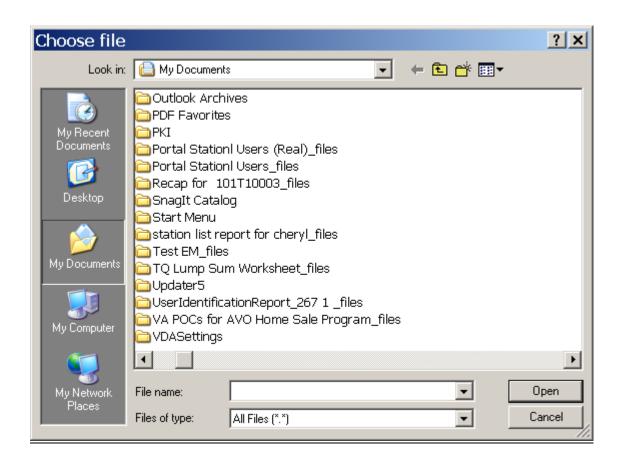
- 11. Once you have entered all of your items, you will want to either attach your documentation and or print off a fax cover sheet to fax in your documentation. You can both fax and attach documents if needed.
 - A If you choose to attach your documentation, do the following:
 - i. Click on the "Click here to add/view attachments link at the top of the page.



ii. Click on "Browse"



iii. Select the file to be attached.



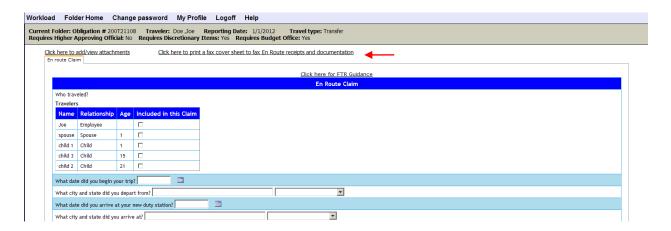
iv. The file name will appear the box. <u>Type in the description of the attachment</u> under "Type Description".



- v. Click "Attach File".
- vi. You will see your file saved underneath the "Type Description" box. Repeat steps for each file to be attached to this claim.

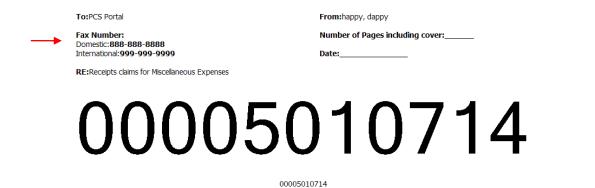


- B If you choose to fax in your required documentation, do the following:
 - i. <u>Click on "Click here to print a fax cover sheet to fax En Route receipts and</u> documentation."



ii. A fax coversheet will appear. Right click on your mouse to print the coversheet.

PCSPortal.com Fax Cover Sheet



- iii. Write in the number of pages in the top right hand corner of the coversheet.
- iv. Write in the date you are faxing the claim in the top right hand corner of the coversheet.

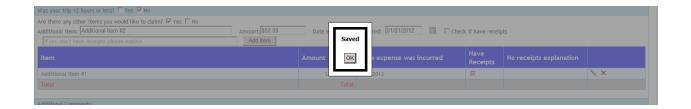
- v. Fax in all documentation with this coversheet to the number listed in the top left hand corner of the coversheet. If the coversheet is not attached, we will not know what claim your fax belongs to which will delay your reimbursement.
- 12. Once you have reviewed the summary and details and have attached all of your documentation, you have three options. You can modify your claim, save your claim to submit at a later time or complete your claim.
 - A If you need to modify to remove one or more items claimed, click on the red X to the right of the item. If you need to modify the item description, amount, or confirm in you have receipts, click n the icon to edit. Once you have made your changes, click on the icon to save your changes.



B If you need to save your claim to come back at a later time, click on the "Save and hold" button.



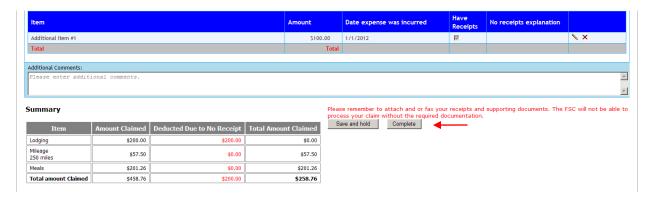
You will receive a popup confirming your claim has been successfully saved.



<u>Click "OK"</u> and you will be taken back to your "Workload" screen and will have the ability to edit by clicking on the icon whenever you are ready to edit your claim.



C If you are ready to complete your claim, click on "Complete"

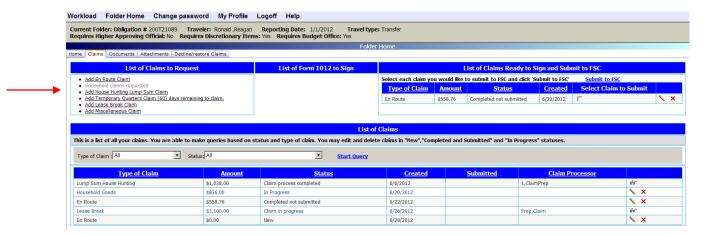


You will receive a popup confirming your claim has been successfully saved.

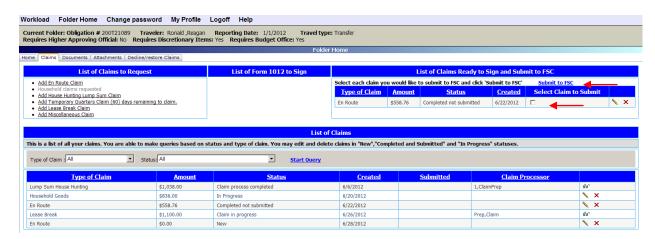


<u>Click "OK"</u> and you will be routed back to the Claims home page where you can either create a new claim or submit the completed En route claim.

If you would like to create a new claim, click on the claim you would like to create at the top of the page.



13. If you are ready to submit your En Route claim, check the box to the right of the claim under "List of Claims Ready to Sign and Submit to FSC". If you have more than one claim completed, you can check as many claims as you would like to submit at one time. You are not required to submit all completed claims; each completed claim can be submitted at your convenience, however remember you should submit for reimbursement within 5 days of completion of entitlement. Once you have selected all claims to submit, click "Submit to FSC".

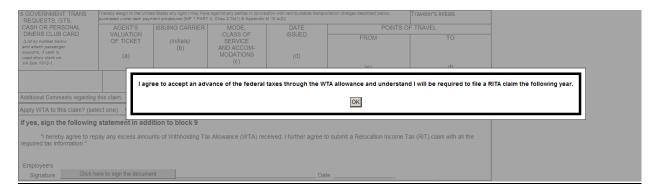


14. You will be routed to your 1012 claim form. This form is required to submit your claim.

Underneath block 8, you will see a section asking if you would like to apply Withholding Tax Allowance (WTA) to your claim. You must select "Yes" or "No".

Travel Voucher		1. DEPARTMENT OR ESTABLISHMENT BUREAU DIVISION OR OFFICE		2. TYPE OF TRAVEL PERMANENT CHANGE OF STATION		3.STATION NUMBER.	
5.a NAME (Last, first, middle initial)				b.SOCIAL SECURITY NO. 4. TRAVEL AUTHORIZATION		V	
happy, dappy				888888888			
c.MAILING ADDRESS (Include ZIP code)		d.OFFICE TELEPHONE NO.	a. N	IUMBER	b. DATE		
5 5 5 6							
				T04000			
e.PRESENT DUTY STATION		f. Complete current Ad	drace	1	200	OT21022	
200		3	Jonipiere current Address				
6.TRAVEL ADVANCE:		7 Additional Co	mments Regarding	Fravel Advances			
a. Outstanding	\$0.00	7. Additional Co	millionis regarding	Traver Advances			
b. Amount to be applied							
c. Amount due Government							
d. Balance Outstanding							
	purchased under cash payr AGENT'S		any right I may have against any parties in conne coedures [MP 1 PART II, Chap 2.7b(1) & Appendix JING CARRIER MODE, CLASS OF (initials) SERVICE (b) AND ACCOM- MODATIONS (c)		rtation charges described below.		
	VALUATION OF TICKET (a)				FROM		ТО
VA IOMI 1012-1.			(-)		(e)		(f)
Additional Comments regarding t	his claim:		<u>'</u>	<u> </u>	_		
Apply WTA to this claim? (select one) © Yes C No							
if yes, sign the following statement in addition to block 9							
"I hereby agree to repay any excess amounts of Withholding Tax Allowance (WTA) received. I further agree to submit a Relocation Income Tax (RIT) claim with all the required tax information."							
Employee's							
Signature: Click here to sign the document Date:							

If you select "Yes", you will receive a popup stating "I agree to accept an advance of the federal taxes through the WTA allowance and understand I will be required to file a RITA claim the following year." Click "OK"



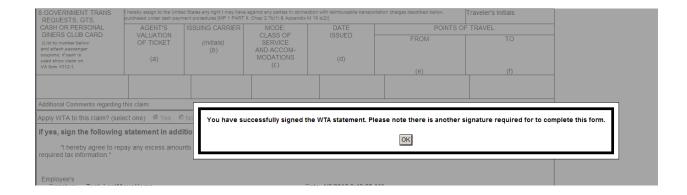
If you choose to accept the WTA allowance, you must sign a statement agreeing to repay any excess amounts of WTA received and will file your Relocation Income Tax (RITA) claim. Click on the grey box "Click here to sign the document".

			<u> </u>			· · · · · · · · · · · · · · · · · · ·		
		f. Complete current	f. Complete current Address					
200		3						
6.TRAVEL ADVANCE:		7. Additional	7. Additional Comments Regarding Travel Advances					
a. Outstanding	\$0.00							
b. Amount to be applied								
c. Amount due Government								
d. Balance Outstanding								
KEQUESTS, GTS,	purchased under cash p	syment procedures [MP 1 PA	ART II, Chap 2.7b(1) & Appendix M 10	0(2)]	ursable transportation charges described below. Traveler's Initials			
CASH OR PERSONAL	AGENT'S VALUATION	ISSUING CARRIER		DATE	POINTS O	F TRAVEL		
DINERS CLUB CARD			CLASS OF	ISSUED	FROM	ТО		
(List by number below and attach passenger	OF TICKET	(initials)	SERVICE AND ACCOM-					
coupons; if cash is	(3)	(b)	MODATIONS	(d)				
used show claim on VA form 1012-1.	(a)		(c)	(u)				
V/1 (Gill) 10 12-1.			``		(e)	(f)		
Additional Comments regarding t	his claim:							
Apply WTA to this claim? (sele	ct one)	C No						
if yes, sign the following "I hereby agree to reprequired tax information."			Tax Allowance (WTA) receive	d. I further agree to	o submit a Relocation Income T	ax (RIT) claim with all the		
Employee's								
Signature: Click he	re to sign the docur	ment 🛑		Dat	e:			
incurred during the period covered by thi claimed is based on the average cost of I covered by this voucher. When applica	is based on the average s voucher. When app odging incurred during t ble, per diem claimed i	cost of lodging incurred dur licable, per diem claimed is the period covered by this vo s based on the average cost	ing the period covered by this voucher. based on the average cost of lodging i ucher. When applicable, per diem of lodging incurred during the period o	When applicable, per nourred during the period claimed is based on the a overed by this voucher. verage cost of lodging inc	diem claimed is based on the average co covered by this voucher. When applica werage cost of lodging incurred during th When applicable, per diem claimed is b surred during the period covered by this vo	able, per diem e period lased on the		
				DATE	Amount			
Traveler SIGN HERE 🏲	Click here to sign	the document			Claimed 🏲	\$200.00		
NOTE: Falsification of an item in an expense account works a forfeiture or claim (U.S.C 2514) and may result in				sult in a fine of not	Adjustment +	\$0.00		
more than \$10,000 or imprisonment for not more than 5 years or both (18 U.S.C. 287;i.d 1001)					Adjustment -	\$0.00		
10.This voucher is approved. SIGN H	ERE 🏲			DATE				
APPROVING OFFICIAL					Gross to Traveler 🏲	\$200.00		
VA Form 1012								

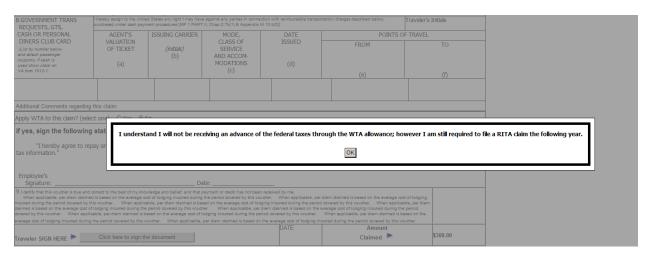
Type in your password and click "Authenticate"

8.GOVERNMENT TRANS REQUESTS GTS.	i hereby assign to the Unite purchased under cash payn	Il raveler's initials				
CASH OR PERSONAL DINERS CLUB CARD (List by number below and attach passenger	AGENT'S VALUATION OF TICKET	ISSUING CARRIER (initials)	MODE, CLASS OF SERVICE AND ACCOM-	DATE ISSUED -	POINTS O	F TRAVEL
					FROM	ТО
coupons; if cash is used show claim on VA form 1012-1.	(a)	(b)	MODATIONS (c)	(d)	(e)	(f)
Additional Comments regarding	this claim:			For Your	Security - Verify Your Identity	
Apply WTA to this claim? (sel	ectione) ® Yes ©	No				
if yes, sign the following	statement in add	ition to block 9		Password:		
"I hereby agree to reprequired tax information."	oay any excess amou	nts of Withholding Ta	x Allowance (WTA) red	Au	thenticate Cancel	with all the
Employee's						
Signature: Click he	ere to sign the docume	nt		Date	e:	
incurred during the period covered by the claimed is based on the average cost of covered by this voucher. When applic	t is based on the average or is voucher. When applice lodging incurred during the able, per diem claimed is be	est of lodging incurred during able, per diem claimed is bas period covered by this vouch ased on the average cost of lo	the period covered by this volved on the average cost of lod er. When applicable, per odging incurred during the per	ucher. When applicable, per d ging incurred during the period of diem claimed is based on the av- riod covered by this voucher.	liem claimed is based on the average co covered by this voucher. When applice verage cost of lodging incurred during the When applicable, per diem claimed is b urned during the period covered by this vo	ible, per diem e period ased on the

You will receive a popup confirming you have successfully signed the WTA statement. Click
"OK"



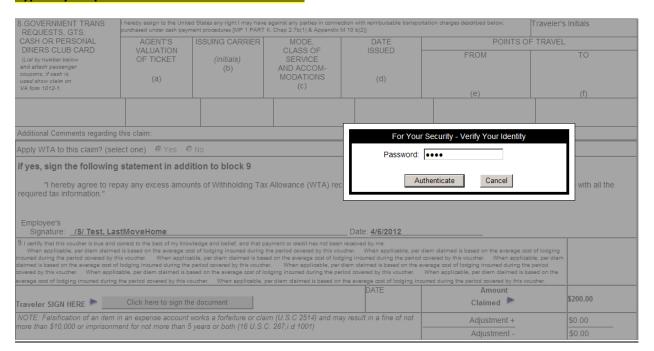
If you select "No", you will receive a popup stating "I understand I will not be receiving an advance of the federal taxes through the WTA allowance; however I am still required to file a RITA claim the following year." Click "OK"



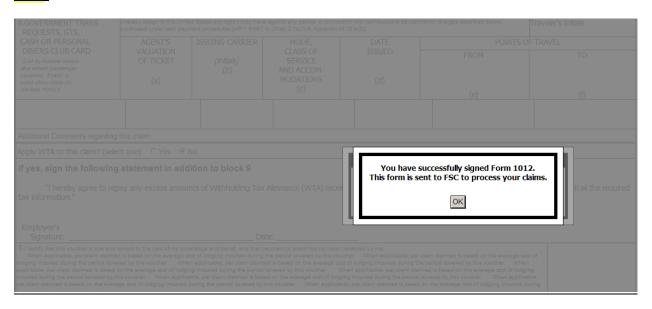
15. After you have made your WTA selection, sign block 9 certifying the voucher you are submitting is correct to the best of your knowledge and belief. Click on the grey button "Click here to sign the document".

e.PRESENT DUTY STATION		f. Complete current Ad	dress					
200								
6.TRAVEL ADVANCE:		7. Additional Co	omments Regarding Tra	vel Advances				
a. Outstanding \$0.00			21. Additional Commonto Regulating Travel Advances					
b. Amount to be applied								
c. Amount due Government								
d. Balance Outstanding								
8.GOVERNMENT TRANS REQUESTS, GTS,			any right I may have against any parties in connection with reimbursable transportation charges described below, bedures [MP 1 PART II, Chap 2.7b(1) & Appendix M 10 b(2)]					
CASH OR PERSONAL	AGENT'S	ISSUING CARRIER (initials)	MODE, CLASS OF SERVICE	DATE	POINTS OF TRAVEL			
DINERS CLUB CARD (List by number below	VALUATION OF TICKET			ISSUED	FROM	TO		
and attach passenger coupons: if cash is		(b)	AND ACCOM-					
used show claim on VA form 1012-1.	(a)		MODATIONS (c)	(d)				
VA 10ml 1012-1.	1		(6)		(e)	(f)		
Additional Comments regarding t	his claim:							
Apply WTA to this claim? (sele	ct one)	[©] No						
if yes, sign the following	statement in ad	dition to block 9						
"I hereby agree to reparequired tax information."	ay any excess amo	ounts of Withholding Tax	Allowance (WTA) recei	ved. I further agree to	submit a Relocation Income T	ax (RIT) claim with all the		
Employee's								
Signature: Click here to sign the document Date:								
incurred during the period covered by this	is based on the average s voucher. When appli odging incurred during the	cost of lodging incurred during icable, per diem claimed is bas ne period covered by this vouch	the period covered by this vouch ed on the average cost of lodgin er. When applicable, per die	er. When applicable, per or ag incurred during the period am claimed is based on the a	diem claimed is based on the average co covered by this voucher. When applica verage cost of lodging incurred during When applicable, per diem claimed is b	ble, per diem e period		
average cost of lodging incurred during the	ne period covered by this	voucher. When applicable, p	per diem claimed is based on the		urred during the period covered by this vo	oucher.		
				DATE	Amount	[.		
Traveler SIGN HERE 🏲	Click here to sign t	the document	←		Claimed 🏲	\$200.00		
NOTE: Falsification of an item in an expense account works a forfeiture or claim (U.S.C 2514) and may result in a fine					Adjustment +	\$0.00		
more than \$10,000 or imprisonme	nt for not more than	5 years or both (18 U.S.)	C. 287;1.d 1001)		Adjustment -	\$0.00		
10.This voucher is approved. SIGN HI	ERE 🏲			DATE				
APPROVING OFFICIAL					Gross to Traveler 🏲	\$200.00		
// Form 1012								

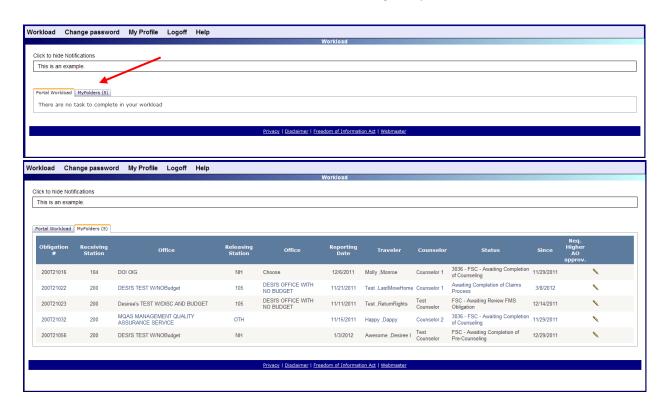
Type in your password and click "Authenticate"



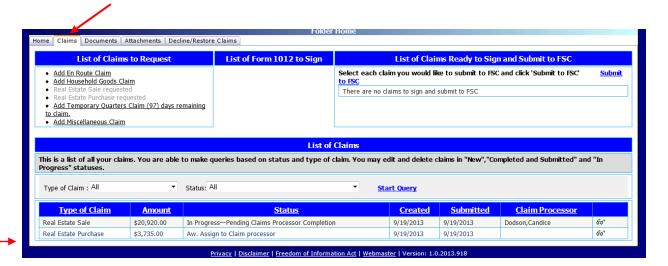
You will receive confirmation that you have successfully signed your 1012 Claim Form. Click "OK".



16. You will be returned to your Portal Workload screen. Click on "My Folders" tab; the folder you submitted the real estate claim will have the status "Awaiting Completion of Claims Process".



You will receive an e-mail each time your claim is forwarded to the next step. However, you can always login to the Portal to view the status of your document under the claims tab, list of claims:



You can attach any additional documentation at any time by selecting the attachments tab:

